

REGIONAL TECHNICAL INSPECTION SERVICES SERVICE OPTIONS FOR CONTRACTORS

In Person

You may submit your applications to Bathurst, Campbellton, Moncton, Edmundston, Fredericton, Miramichi, Saint John and Woodstock Service New Brunswick offices. To obtain an office address or hours of operations, please visit <u>SNB</u> or call 1-888-762-8600.

Upon entry to the Service New Brunswick office, you will receive a number to indicate your place in the customer wait queue. Services are not provided on a first come first served basis as services vary in length and complexity. Services are prioritized in the queuing system to ensure all customers receive the same standard of wait time.

Submission Options	Return Options	Payment Options
In person	In person, at time of	Electronic Funds Transfer (EFT), Cash,
	processing	Cheque, Debit, and Credit Cards

Email or Fax

The following documents MUST be included when emailing or faxing an application for processing;

- Completed Application Checklist
- Completed Application using new updated forms <u>Frequently Requested Forms</u>
- Supporting Documents if required (i.e. for electrical building permit or waiver)

By choosing to fax or email your application, the standard turnaround time of 48 hours will apply. Exception applied to applications submitted on Weekends and Holidays. See table on next page.

Incomplete applications will not be processed and the contractor will be notified to re-submit.



Submission Options	Return Options	Payment Options
Fax (506-462-2013)	By fax, email, or mail	Electronic Funds Transfer (EFT)
Email (<u>TIS@SNB.ca</u>)	By pick up at eight SNB locations	EFT, Cash, Cheque, Debit and Credit Cards

Turnaround time schedule for completed applications and supporting documents; faxed or emailed to SNB

Fax Submitted	Permit/License will be available	When picking up at SNB		
Monday by 12-noon	Tuesday by 4pm	Upon entry to the Service		
Monday after 12-noon	Wednesday by 12-noon	New Brunswick office, you		
Tuesday by 12-noon	Wednesday by 4pm	will receive a number to		
Tuesday after 12-noon	Thursday by 12-noon	indicate your place in the customer wait queue. When your number is called, have your License number ready for the customer		
Wednesday by 12-noon	Thursday by 4pm			
Wednesday after 12-noon	Friday by 12-noon			
Thursday by 12-noon	Friday by 4pm			
Thursday after 12-noon	Monday by 12-noon			
Friday by 12-noon	Monday by 4pm	service representative to		
Friday after 12-noon	Tuesday by 12-noon	retrieve your completed		
Saturday & Sunday	Tuesday by 4pm	application and take your		
Holidays: Applications submitte	payment if you have not already done so by using			
receive a submitted date of before 12-noon the business day				
following the holiday.	Electronic Funds Transfer			
		(EFT).		

Mail

Justice and Public Safety Technical Inspection Services 460 Two Nations Crossing PO Box 6000 Fredericton NB E3B 5H1

Submission Options	Return Options	Payment Options
By Mail	By Mail	Cheque

Application must be completed in full and on the newly revised applications forms or they <u>cannot</u> be processed. All supporting documentation if required must also accompany the completed application form regardless of which service option is used to submit. (i.e. for electrical – building permit or waiver).

To avoid any potential delays, please refer to

http://www2.gnb.ca/content/gnb/en/departments/jps/public_safety/content/safety_protection/content/te chnical_inspection_services.html on changes to your specific trade. For questions or assistance, please call 1-888-659-3222.