

# Services Delivered at TeleServices

## TeleServices

Mon. to Fri 8:30 am – 8 pm

Sat 9 am – 1 pm

<b><u>Agriculture &amp; Aquaculture</u></b>
<b>Provide Information</b>
<ul style="list-style-type: none"> <li>• Farm Business Registry</li> </ul>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Agriculture Insurance Payments</li> <li>• Service Payments</li> <li>• Registration &amp; Renewal of Farm Businesses</li> </ul>
<b><u>Energy Efficiency &amp; Conservation Agency</u></b>
<b>Provide Information</b>
<ul style="list-style-type: none"> <li>• Respond to Program Inquiries</li> </ul>
<b><u>Environment</u></b>
<b>Provide Information</b>
<ul style="list-style-type: none"> <li>• When and Where Water Testing Samples can be submitted</li> </ul>
<b><u>Finance</u></b>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Provide property tax balances to solicitors/lawyers, owners, accountants, and financial institutions</li> </ul>
<b><u>Health</u></b>
<b><u>Health Protection</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Application for food premises license</li> <li>• Application to install an on-site sewage disposal system</li> <li>• Conventional on-site Sewage disposal system installer license renewal</li> <li>• Re-Inspection Fees for On-Site Sewage Disposal System Inspection</li> </ul>
<b>Provide Information</b>
<ul style="list-style-type: none"> <li>• When and where water samples can be submitted</li> </ul>
<b><u>Medicare</u></b>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Provide basic information</li> </ul>
<b><u>Horizon Health Network</u></b>

<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Invoice Payments - Moncton, Fredericton, Saint John, and Miramichi Zones</li> </ul>
<b><u>Natural Resources</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Crown Land / Rental Payment (Camp lease, Crown lease &amp; Railway lease payment)</li> <li>• Hunting Licences for: <ul style="list-style-type: none"> <li>○ Non-Resident Black Bear application &amp; Draw results/license purchase (Data capture &amp; payment 1-888-994-2327 IVR support)</li> <li>○ Resident Moose (Data capture 1-900-565-1500 IVR support / payment 1-888-922-3729 IVR support)</li> <li>○ Non-Resident Moose application &amp; draw results / license purchase (Data capture &amp; payment 1-800-994-2666 IVR support)</li> </ul> </li> </ul>
<b><u>Public Safety</u></b>
<b><u>EMO</u></b>
<ul style="list-style-type: none"> <li>• EMO Damage Report Form</li> <li>• Answer general program inquiries</li> </ul>
<b><u>Driver Examiner</u></b>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Schedule Driver Examiner Appointments</li> <li>• Provide information on Driver's Licence</li> </ul>
<b><u>Motor Vehicle</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Driver Abstracts</li> <li>• Driver's Handbook</li> <li>• Motor Vehicle Registration Renewals</li> <li>• Personalized Plate request (new and replacement)</li> <li>• Provincial Offences Procedures Act (POPA) Offences</li> </ul>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Motor Vehicle Inquiries</li> <li>• Issue Temporary and Permanent Parking Placards</li> </ul>
<b><u>Post Secondary Education, Training and Labour</u></b>
<b><u>NB Debt Portfolio</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• NB Debt Portfolio payments</li> </ul>
<b><u>Student Financial Services 1-800-667-5626</u></b>
<b>Provide Information</b>

<ul style="list-style-type: none"> <li>• Provide program guidelines, procedures and verify/confirm status of file/Change of Address for student file</li> </ul>
<b><u>Social Development</u></b>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Respond to Adoption Recruitment Campaign</li> <li>• Respond to Fostering Recruitment Campaign</li> <li>• Respond to Prenatal Program Inquiries</li> <li>• Respond to Quality Child Care Inquiries</li> </ul>
<b><u>Tourism and Parks</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Accept various Tourism and Parks payments</li> </ul>
<b><u>Work Safe NB</u></b>
<b>Collect Revenue</b>
<ul style="list-style-type: none"> <li>• Employer Assessment Payments</li> </ul>
<b><u>General Government Inquiries – All departments</u></b>
<b>Other</b>
<ul style="list-style-type: none"> <li>• Provide information on government programs or refer to specific department</li> </ul>
<b><u>Municipal Payments</u></b>
<b>Alma</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Athoville</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Baker-Brook</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Bas-Caraquet</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Bath</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Bathurst</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Beresford</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Blackville</b>
<ul style="list-style-type: none"> <li>• Dog Tag payments</li> <li>• Sewer bill payments</li> </ul>
<b>Black's Harbour</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Bouctouche</b>

<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Campbellton</b> <ul style="list-style-type: none"> <li>• Garbage disposal fee payment</li> <li>• Ground rent payments</li> <li>• By-law violations</li> <li>• Water and sewer bill payments</li> </ul>
<b>Cap Pelé</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Caraquet</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Centreville</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Charlo</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Chipman</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Clair</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Dalhousie</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Dieppe</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Doaktown</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Dorchester</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Edmundston</b> <ul style="list-style-type: none"> <li>• Service payments (Water, Sewer, Electricity)</li> </ul>
<b>Florenceville-Bristol</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Fredericton</b> <ul style="list-style-type: none"> <li>• Parking and By-law violations/tickets</li> </ul>
<b>Fredericton Junction</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Gagetown</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Grand Falls</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Hampton</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Hartland</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Hillsborough</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>

<b>Memramcook</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Minto</b>
<ul style="list-style-type: none"> <li>• Sewer utility payments</li> </ul>
<b>Miramichi</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Moncton</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Nackawic</b>
<ul style="list-style-type: none"> <li>• Dog Tag payments</li> <li>• Water and sewer bill payments</li> </ul>
<b>Neguac</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Nigadoo</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Norton</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Oromocto</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> <li>• Garbage disposal fee payments</li> </ul>
<b>Paquetville</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Petitcodiac</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Plaster Rock</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> <li>• Trailer park lot rental permit</li> </ul>
<b>Quispamsis</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Rexton</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Richibucto</b>
<ul style="list-style-type: none"> <li>• Sewer bill payments</li> <li>• Trailer Park fee payments</li> <li>• Water bill payments</li> </ul>
<b>Riverside-Albert</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Riverview</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Saint John</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Saint-André</b>
<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Saint-Léonard</b>

<ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Saint Quentin</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> <li>• Dog tag permit</li> </ul>
<b>Salisbury</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>Shediac</b> <ul style="list-style-type: none"> <li>• Water bill payments</li> </ul>
<b>Greater Shediac Sewer Commissions</b> <ul style="list-style-type: none"> <li>• Sewer bill payments</li> </ul>
<b>St. Andrews</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>St. Stephen</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Sussex</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> <li>• Report a Problem</li> </ul>
<b>Tide Head</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> <li>• Dog tag permit</li> </ul>
<b>Tracadie-Sheila</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<b>Woodstock</b> <ul style="list-style-type: none"> <li>• Water and sewer bill payments</li> </ul>
<a href="#"><b><u>Service New Brunswick</u></b></a>
<b><u>Corporate Registry</u></b> <ul style="list-style-type: none"> <li>• Corporate Registry Search and Fees</li> <li>• Provide basic information on forms and fees</li> </ul>
<b><u>Property Assessment</u></b> <ul style="list-style-type: none"> <li>• Provide information on general inquiries (ex: appeal process, assessed amounts)</li> <li>• Change of Address for Property Tax Accounts</li> </ul>
<b><u>Rentalsman</u></b> <ul style="list-style-type: none"> <li>• Provide basic information</li> </ul>
<b><u>Vital Statistics</u></b> <ul style="list-style-type: none"> <li>• Provide basic information on birth / marriage / death certificates</li> </ul>
<b>Mail or fax various applications</b> <ul style="list-style-type: none"> <li>• Application for restoration of driving privileges</li> </ul>

<ul style="list-style-type: none"> <li>• Medical Fitness Report</li> </ul>
<ul style="list-style-type: none"> <li>• Mobile/Mini Home Registration</li> </ul>
<ul style="list-style-type: none"> <li>• Official inspection station license application</li> </ul>
<ul style="list-style-type: none"> <li>• Parking Placard Application</li> </ul>
<ul style="list-style-type: none"> <li>• Property Tax Allowance Application</li> </ul>
<ul style="list-style-type: none"> <li>• Property Tax Refund/Transfer Application</li> </ul>
<ul style="list-style-type: none"> <li>• Residential tax refund application</li> </ul>
<ul style="list-style-type: none"> <li>• Sales tax refund application</li> </ul>
<ul style="list-style-type: none"> <li>• Vehicle dealer license application</li> <li>• HST refund application</li> <li>• PVT refund application</li> </ul>
<b>Change of address</b>
<ul style="list-style-type: none"> <li>• Medicare</li> </ul>
<ul style="list-style-type: none"> <li>• Property tax account</li> </ul>
<ul style="list-style-type: none"> <li>• Vehicle registration</li> </ul>
<ul style="list-style-type: none"> <li>• Parking Placard</li> </ul>