



**Service New Brunswick
Senior Business Analyst
Open Competition
Pay Band 5
Permanent full-time
Fredericton**

Service New Brunswick is seeking an individual to join the Technology Services Division in the Health Application Services unit as a Senior Business Analyst.

Reporting to the Manager of Applications, the Senior Business Analyst collaborates with the user community to gather business requirements and conduct workflow analysis, transforming them into functional benefits that will support the design and successful implementation of applications across the organization.

Responsibilities will include but are not limited to:

- Participation in the planning, building and implementation of systems, upgrades and enhancements.
- Accountability for the maintenance and support of these systems, including troubleshooting and issue resolution.
- Ensuring systems are configured to meet architectural standards and guidelines.
- Assisting with functional, integration and user acceptance testing as required.
- Acting as a resource for team members to plan and assist with daily activities.
- Active involvement with project management.

ESSENTIAL QUALIFICATIONS: Must possess a Bachelor degree (or equivalent combination of education and experience), and a minimum of five (5) years of related technology experience, including requirements gathering, systems analysis and process development and documentation.

Experience with troubleshooting principles and issue resolution techniques.

Demonstrated leadership skills including coaching, facilitating, team-building and negotiation.

Demonstrated analytical, problem solving and decision making skills supported by excellent verbal and written communication skills.

Well organized and able to work in a mission critical, fast paced environment.

Team-oriented, action-oriented, self-motivated and delivery-focused.

Subject to the response to this competition, an equivalent combination of training and experience may be considered, or the required years of experience may be increased.

Written and spoken competence in English is required.

Applicants must clearly demonstrate the essential qualifications to be given further consideration. Please state your language capability on your application and ensure that preferred language for assessment is clearly identified.

ASSET QUALIFICATIONS: Preference may be given to candidates who demonstrate they have training or experience in one or more of the following areas:

- Experience within the health care sector and/or experience with Meditech application solutions.
- Prior experience in a leadership or supervisory role.

Subject to the response to this competition, candidates may be required to demonstrate on their application one or more of the asset qualifications- in addition to the essential qualifications in order to be given further consideration.

OPERATIONAL REQUIREMENTS: Travel throughout the province may be required. Must be able to provide periodic off-hours on call support.

NOTE: To be given consideration under this competition, you must demonstrate on your application how, when and where you acquired the qualifications required for this position. Your résumé must present education and work experience in reverse chronological order, with work experience detailed in both months and years, and whether it was part-time or full-time (e.g. May 2000 to June 2004 — full-time).

This competition may be used to fill future vacancies at the same level within the same work location.

Candidates registered with the [Equal Employment Opportunity Program](#) and veterans, who demonstrate they are among the most qualified, shall be given preference at the time of appointment. We are an Equal Opportunity

Employer and we promote a scent-reduced environment.

Salary : \$54,834- \$76,622 annually – Pay Band 5 - Management and Non-Union Pay Plan

We encourage applicants to apply online **by clicking [here](#)** before **November 17, 2017** indicating competition number **2017-SNB-560**.

We thank all those who have applied; however, only those selected for further consideration will be contacted